



February 8, 2021

RE: Central BC Railway and Forestry Museum Pandemic Response

Thank you for supporting the Central BC Railway and Forestry Museum! During the COVID-19 pandemic the museum closed its doors from March 17 until June 9, 2020. We reopened on June 10, with some necessary changes and restrictions to our operations in order to ensure the safety of visitors, volunteers and staff, and align with regulations put forward by provincial health authorities.

Hours of operation have been reduced during the summer season - which will continue into the fall and winter: Open from Wednesday to Sunday from 11:00 am until 4:00 pm. We are not providing group tours, or birthday parties. If you would like a self-guided tour booklet, please request one at the Gift Shop. **The Cottonwood minitrain is currently not operating** and will likely not run until restrictions are lifted by BC health authorities.

The museum implemented a three-phase opening. This included a gradual opening of the rail cars, industrial equipment and buildings. As of July 8, 2020, we entered our third phase of opening. This means that all of our equipment and buildings that can be safely opened for viewing are open. In addition to reduced hours. As of February 5, 2021, in order to align with current COVID-19 restrictions below is a list of pandemic response procedures that have been implemented to our facility and industrial park:

*** If you are ill or experiencing COVID-19 symptoms OR if you have been in contact with someone who is ill or experiencing COVID-19 symptoms please stay home ***

- Mask wearing is mandatory by staff, volunteers and all visitors. If you have forgotten one, a disposable mask will be provided
- Increased cleaning and sanitizing
- Multiple hand sanitation centres inside the Visitor Centre
- Renovations and physical barriers have been set up in the Gift Shop to ensure safety of visitors and staff
- Updated, disposable self guided tour booklets are available from the Gift Shop (please ask for one!).
- Social/ physical distancing and capacity signage has been set up throughout the park.
- Capacity in the Gift Shop and Admission space is 6 people at one time. If you do have more than 6 people in your party while visiting the museum, please enter in two separate groups.
- We do ask for your name and contact information upon entering the Visitor Centre.
- There are currently no facility rentals until restrictions are lifted by BC health authorities
- **For the BC Family Day Celebration of Lights Drive Thru event- February 13, PRE-BOOKING TICKETS IS MANDATORY for a safe COVID-friendly experience - and can be done online at <https://events.pgrfm.bc.ca> or in person during office hours prior to February 13 at 4:00 pm. During the event, guests are required to stay in their vehicles, keep their Windows rolled up while waiting to enter the site and wear a mask in the event of communicating with staff.**
- **If you are visiting during the BC Family Day weekend: February 13 and 14 between 11:00 am and 4:00 pm, PLEASE FOLLOW ALL COVID-19 PROTOCOLS**

Thank you again for your patience, understanding, and for following guidelines while visiting the Central BC Railway and Forestry Museum. If you do have any questions or concerns please be sure to contact us to let us know.

Sincerely,
Katherine Carlson, Executive Director

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